Dying with Dignity and Compassion:
A New Approach to End of Life Care

A Public Policy Exchange Symposium

Thursday 3rd December 2015
10:15am – 4:30pm

Park Plaza Westminster Bridge,
London

Public Policy Exchange holds regular interactive seminars which provide an invaluable interface for policy discussion, debate and networking. These special events offer local practitioners, civil servants and other stakeholders not only an insight into current policy thinking, but also the opportunity to feed into future development across all areas of public policy.
Dying with Dignity and Compassion: A New Approach to End of Life Care

Overview

Following concerns raised by patients, families, carers and clinicians around the implementation of the Liverpool Care Pathway for the Dying Patient (LCP) in 2012, a Government commissioned independent review of the LCP recommended that it be phased out and replaced with an individual end of life care plan.

Vowing that the poor care given to some people and their families on the Liverpool Care Pathway must never happen again, the Government set up the Leadership Alliance for the Care of Dying People (LACDP); a coalition of 21 health and care organisations.

In response to the recommendations set out in the ‘More Care, Less Pathway’ review of the LCP, the LACDP published ‘One chance to get it right: Improving people’s experience of care in the last few days and hours of life’ in June 2014. This outlined a new approach to caring for dying people based on 5 Priorities of Care. The Priorities will be the basis for care for everyone in the last few days and hours of life, irrespective of whether care is provided in a hospital, hospice, at home or another place. The Alliance also published a commitment statement and Call to Action, with a ‘One Year On’ report on the progress made in relation to these commitments published in July 2015.

Additionally, in February 2015, the Choice in End of Life Care Programme Board published ‘What’s important to me: A Review of Choice in End of Life Care’ on how to improve the quality and experience of care for adults at the end of life, their carers and others who are important to them by expanding choice. The independently led review made several recommendations to Government including:

- establishing a ‘national choice offer’ focused on individual’s end of life care needs by April 2020
- providing an additional £130 million funding for end of life health and social care services
- a named responsible senior clinician for all people approaching the end of life

Finally, this September the National Palliative and End of Life Care Partnership produced ‘Ambitions for Palliative and End of Life Care: A national framework for local action 2015-2020’; a framework aimed at local health and social care and community leaders for making palliative and end of life care a priority at local level, and the National Institute of Health and Care Excellence (NICE) is currently consulting on its draft guidance on end-of-life care.

Now that there is a growing understanding within the health sector of what is important to people at the end of life, this timely symposium offers an invaluable opportunity for NHS practitioners, health and social services, local authorities, safeguarding teams and other key stakeholders to further explore how hospitals and other care providers can ensure every dying person receives good quality personalised end of life care.

Why Attend?

✓ Understand the latest policy developments and examine how to implement the 5 Priorities for Care in every setting
✓ Explore how to create and coordinate an Individual Plan of Care for every dying patient and give both patients and families control of care provided
✓ Review the ‘National Choice Offer’ and other recommendations of the Choice in End of Life Care Programme Board
✓ Discuss how to train all health and care staff to deliver high-quality palliative and end of life care with compassion
✓ Consider further ways to improve care and provide compassionate support at the end life, including through the Social Action End of Life Support Fund

Who Should Attend?

- Central Palliative Care Associations
- Palliative Care Teams
- Safeguarding Adults Boards
- Adult Social Services Responsibilities Leads
- Primary Care Trusts
- Health Practitioners
- Social Care Practitioners
- Health Promotion Agencies
- Care Providers
- Adult Social Services
- Patient’s Organisations
- Bereavement Support Teams
- Dementia Care Teams
- Dementia Nurses
- Memory Clinics
- Clinical Leads and Specialists
- Geriatric Health Teams
- Geriatric Psychiatrists
- Occupational Therapists
- Community Health and Outreach Teams
- Social Inclusion Officers
- Disability Practitioners
- Health Visitors
- Health Regulators
- Equal Opportunities Officers
- Equality, Diversity and Human Rights Practitioners
- Pension’s Organisations
- Pension Funds
- Insurance Industry
- Legal Advisers
- National Association of Pensioners
- Campaigning Organisations
- Welfare and Elderly Federations
- Unions of Retired Persons
- Active Ageing Organisations
- Independent Advocacy Services
- Health Promotion and Disease Prevention Bodies
- Emergency Services
- Faith Organisations
- Charities, Social Enterprises and Cooperatives
- Third Sector Practitioners
- Academics and Researchers

Many people who are dying have complex needs, yet sometimes all it takes is a friendly face or a hand to hold to brighten someone’s day. Even help with small but important tasks like doing the washing, fetching someone’s groceries or helping people stay connected to the community can make a huge difference to a person’s life.

That is why today we are announcing more support to help people live with dignity and compassion towards the end of their life.”

- Minister for the Cabinet Office, October 2014

Accommodation

Through our partnership with HotelMap, we are able to offer our delegates heavily discounted hotel rates at a wide range of London hotels. To view hotel availability and rates and to book online, visit www.HotelMap.com/MSNUZ/

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Programme

09:30  Registration and Morning Refreshments

10:15  Chair’s Welcome and Introduction

10:30  Panel Session One: Dying with Dignity and Compassion – Transforming End of Life Care
- From the Liverpool Care Pathway to an End of Life Care Plan – Understanding the National Picture, Latest Policy Developments and Priorities for the Future
- Implementing the 5 Priorities for Care – Improving Communication with Dying Persons and their Loved Ones and Making Decisions in Accordance with their Wishes
- Introducing an Individual Plan of Care – Coordinating and Delivering Food and Drink, Symptom Control, and Providing Psychological, Social and Spiritual Support
- A Compassionate Approach – Involving Families and Carers in the Patient’s Care; and Identifying, Exploring and Respecting their Needs Also
- Widening Choice and Access – Evaluating a ‘National Choice Offer’ and Other Recommendations Made by the Choice in End of Life Care Programme Board

11:15  Morning Refreshments

11:30  Open Floor Discussion and Debate with Panel One

12:30  Networking Lunch

13:30  Panel Session Two: The Future for End of Life Care – Preventing Poor Practice and Poor Quality Care
- Listening and Responding to Complaints and Concerns Raised by Patients and their Families
- Strengthening the Workforce – Delivering Effective and Ongoing Education, Training and Guidance for All Health and Care Staff Caring for Dying People
- Improving Organisational Leadership, Governance and Accountability; Promoting Joint Working between Palliative Care Specialists and Other Clinical Staff, and Secondary Care and Primary Care Staff
- Commissioning High-Quality End of Life Care – Addressing Inconsistencies in the Quality of Care including During ‘Out of Hours’ Periods
- Developing New Approaches to Inspections – The Role of the CQC and Health Quality Improvement Partnership, and Anticipating the CQC’s Review on Inequalities and Variations in End of Life Care

14:15  Afternoon Refreshments

14:30  Open Floor Discussion and Debate with Panel Two

15:30  Chair’s Summary and Closing Comments

15:40  Networking Reception

16:30  Close

* Please note that the programme is subject to change without notice *

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Forthcoming Events

Child Protection in the Digital World: Safeguarding Children from Abuse and Exploitation Online
24th November 2015

Changing Lives in our Communities: Tackling Homelessness and Meeting the Complex Needs of the Most Vulnerable
25th November 2015

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