Raising Standards in Care Homes:
Safeguarding Adults from Neglect and Abuse

A Public Policy Exchange Symposium

Wednesday 21st November 2012
10:15am – 4:30pm

Central London

Public Policy Exchange, in association with the Centre for Parliamentary Studies, holds regular interactive seminars which provide an invaluable interface for policy discussion, debate and networking. These special events offer local practitioners, civil servants and other stakeholders not only an insight into current policy thinking, but also the opportunity to feed into future development across all areas of public policy.
Overview

With many cases of abuse in care homes coming to light in recent months, the neglect of vulnerable adults has emerged as a pressing public policy issue. Recent statistics suggest that 34% of vulnerable adults in a care home are likely to be abused and with over 375,000 older people living in over 10,000 care homes in England, the health care needs of this population need to be protected. Over 75% of adults allegedly abused by residential care staff are aged 65 and over and there are still many instances of abuse which may also go unreported.

The Statement of Government Policy on Adult Safeguarding (May 2011) announced the strengthening of protection for vulnerable adults by ensuring all local authorities have Safeguarding Adults Boards in place. However, following the uncovering of abuse at Winterbourne View care home, it is clear significant measures need to be implemented in order to ensure better standards of adult protection. As such, demonstrating their commitment to safeguarding the rights of vulnerable adults, the Government has published the Draft Care and Support Bill (July 2012) and the “Caring for our Future: Reforming Care and Support White Paper (July 2012). Furthermore, the two Government publications outline the need for a modern care and support system, which promotes well-being.

This timely symposium provides an invaluable opportunity for health and social services, safeguarding teams and key stakeholders to gain an insight into the government vision for adult care homes and assess what progress is being made to prevent abuse of vulnerable adults. It is important to identify signs of abuse before they escalate and as such, it is necessary that staff in residential homes are fully trained on safeguards. This symposium will discuss best practice and explore local solutions in preventing, detecting and reporting neglect and abuse in care homes.

...there is compelling evidence that some people with learning disabilities are being failed by health and care services. While people in some parts of the country receive good quality and compassionate care – near to family and friends – this is not always the norm...Our national actions will mean that people have access to good care, closer to home. They will make sure those who provide care, commission care and care staff – know exactly what part they must play and what standards are expected of them.”

- Care Services Minister, June 2012

Across the country, the quality of care and support that people receive can vary considerably. Services that are available as standard in some places are unavailable in others. And all too often, the system only grinds into action in response to a crisis, rather than acting quickly to prevent one. Our system of care and support, developed in a piecemeal fashion over more than six decades, is broken and in desperate need for reform”

- Secretary of State for Health, July 2012

Why Attend?

✓ Examine the progress made in implementing adult safeguarding measures and what more still needs to be done to prevent neglect and abuse in institutional settings

✓ Discuss workforce reform – training, up-skilling and supporting staff in creating a safe environment for vulnerable adults

✓ Explore how residents and families can be given more choice and control on care provided following the recent abuses in care homes

✓ Assess the role of partnership working in ensuring delivery of care meets professional standards

Who Should Attend?

• Central Government and Agencies
• Local Authority Officers and Councillors
• Safeguarding Adults Boards
• Adult Social Services Responsibilities Leads
• Primary Care Trusts
• Health Practitioners
• Social Care Practitioners
• Health Promotion Agencies
• Care Providers
• Adult Social Services
• Palliative Care Associations
• Mental Health Practitioners
• Patient’s Organisations
• Dementia Care Teams
• Dementia Nurses
• Memory Clinics
• Clinical Leads and Specialists
• Geriatric Health Teams
• Geriatric Psychiatrists
• Occupational Therapists
• Community Health and Outreach Teams
• Community Cohesion Officers
• Community Engagement Officers
• Community Relations Advisers
• Social Inclusion Officers
• Disability Practitioners
• Health Visitors
• Health Regulators
• Equal Opportunities Officers
• Equality, Diversity and Human Rights Practitioners
• Pension’s Organisations
• Pension Funds
• Legal Advisers
• National Association of Pensioners
• Campaigning Organisations
• National Senior Citizens Organisations
• Citizen’s Advice Bureau
• Welfare and Elderly Federations
• Unions of Retired Persons
• Active Ageing Organisations
• Institutes of Lifelong Learning
• Adult Education Organisations
• Independent Advocacy Services
• Health Promotion and Disease Prevention Bodies
• Crime Prevention Teams
• Emergency Services
• Crown Prosecution Service
• Criminal Justice Practitioners
• Faith Organisations
• Charities, Social Enterprises and Cooperatives
• Third Sector Practitioners
• Trade Union Representatives
• Academics and Researchers

Accommodation

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Programme

09:30 Registration and Morning Refreshments

10:15 Chair’s Welcome and Introduction

10:30 Panel Session One: Raising Standards in Care Homes – Moving Forward to Prevent Neglect and Abuse of Vulnerable Adults
   • The Government’s Vision for Adult Safeguarding – Understanding the National Framework to Prevent Neglect and Abuse in Adult Care Homes
   • The Winterbourne Review – Assessing the Key Principles in Protecting Adults with Learning Disabilities within Residential Care Homes
   • The Role of Safeguarding Adults Boards in Preventing Abuse in Local Areas
   • Role of the CQC in Safeguarding Vulnerable Adults, the Future of Unannounced Inspections of Services and Not Relying on Inspections to Prevent Abuse and Neglect
   • Driving up Standards at the Local Level – Working with Health Bodies and Local Authorities to Ensure Safeguarding Measures are in Place

11:15 Morning Refreshments

11:30 Open Floor Discussion and Debate with Panel One

12:30 Networking Lunch

13:30 Panel Session Two: Learning the Lessons – Developing Responsible Approaches and Early Interventions in Every Care Home
   • Preventing the Abuse and Neglect of Older People from Occurring in Care Homes – Ensuring Staff in Care Homes are Highly Trained, Skilled and Supported to Care for People Using the Service
   • Providing Guidance for Staff on how to Recognise Signs of Abuse, Risk Factors, and How to Take Any Appropriate Action
   • Implementing a Robust Complaints Procedure that can be Accessed by Residents and/or Their Representatives
   • Improving the Quality of Residential Care Services and Providing Better Information on Care to give Older People and Their Families More Choice and Control
   • Protecting Residents of Care Homes – Encouraging Early and Effective Intervention and Ensuring Delivery of Care Meets Professional Standards

14:15 Afternoon Refreshments

14:30 Open Floor Discussion and Debate with Panel Two

15:30 Chair’s Summary and Closing Comments

15:40 Networking Reception

Event Details

Date: Wednesday 21st November 2012
Time: 10:15am – 4:30pm
Venue: Central London

Forthcoming Events

The Future Role of the Local Authority in Education
2nd October 2012
Health and Wellbeing in the Workplace: Reducing Sickness Absenteeism
3rd October 2012
Positive for Youth, Positive for Society: The Future of Young People’s Services
4th October 2012
International Student Recruitment: Understanding and Working with the Points Based Immigration System
15th October 2012

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For further information please contact Parvin Madahar on 020 3137 8630 or email parvin.madahar@publicpolicyexchange.co.uk
Raising Standards in Care Homes: Safeguarding Adults from Neglect and Abuse

21st November 2012

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